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Bridgend County Borough Council



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Cyfarwyddiaeth y Prif Weithredwr / Chief Executive's Directorate

Deialu uniongyrchol / Direct line /: 01656 643148 / 643147 / 643694

Gofynnwch am / Ask for: Michael Pitman

Ein cyf / Our ref:

Eich cyf / Your ref:

Dyddiad/Date: Friday, 4 October 2019

Dear Councillor,

SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2

A meeting of the Subject Overview and Scrutiny Committee 2 will be held in the Council Chamber, Civic Offices Angel Street Bridgend CF31 4WB on **Thursday, 10 October 2019 at 09:30**.

AGENDA

1. Apologies for Absence
To receive apologies for absence from Members/Officers.
2. Declarations of Interest
To receive declarations of personal and prejudicial interest (if any) from Members/Officers in accordance with the provisions of the Members Code of Conduct adopted by Council from 1 September 2008 (including whipping declarations)
3. Approval of Minutes 3 - 6
To receive for approval the minutes of a meeting of the Subject Overview and Scrutiny Committee 2 of the 16/09/2019
4. Prevention and Wellbeing Including Daytime Opportunities 7 - 30
Invitees:
Susan Cooper, Corporate Director, Social Services and Wellbeing
Cllr Phil White, Cabinet Member – Social Services and Early Help
Jackie Davies, Head of Adult Social Care
Mark Wilkinson, Group Manager, Learning Disability, Mental Health and Substance Misuse
Andrew Thomas, Group Manager - Sports and Physical Activity
Kay Harries, Health and Social Care Facilitator and Operation Manager - BAVO
5. Overview and Scrutiny - Feedback from Meetings 31 - 36
6. Forward Work Programme Update 37 - 44
7. Urgent Items
To consider any item(s) of business in respect of which notice has been given in

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accordance with Part 4 (paragraph 4) of the Council Procedure Rules and which the person presiding at the meeting is of the opinion should by reason of special circumstances be transacted at the meeting as a matter of urgency.

Yours faithfully

K Watson

Head of Legal and Regulatory Services

Councillors:

S Aspey
MC Clarke
PA Davies
SK Dendy
J Gebbie
CA Green

Councillors

A Hussain
M Jones
MJ Kearns
JE Lewis
AA Pucella
KL Rowlands

Councillors

SG Smith
G Thomas
T Thomas
DBF White

Agenda Item 3

SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2 - MONDAY, 16 SEPTEMBER 2019

MINUTES OF A MEETING OF THE SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2 HELD IN COUNCIL CHAMBER, CIVIC OFFICES ANGEL STREET BRIDGEND CF31 4WB ON MONDAY, 16 SEPTEMBER 2019 AT 09:30

Present

Councillor CA Green – Chairperson

PA Davies
AA Pucella

A Hussain
T Thomas

M Jones

JE Lewis

Apologies for Absence

S Aspey, MC Clarke, SK Dendy, J Gebbie, MJ Kearns, KL Rowlands, SG Smith and G Thomas

Officers:

Sarah Daniel	Democratic Services Officer - Scrutiny
Nicola Echanis	Head of Education & Family Support
Lindsay Harvey	Corporate Director Education and Family Support
Mark Lewis	Group Manager - Integrated Working
Mark Shephard	Chief Executive
Tracy Watson	Scrutiny Officer

90. DECLARATIONS OF INTEREST

None

91. APPROVAL OF MINUTES

That the minutes of the meeting of the Subject Overview and Scrutiny Committee 2 of 5 June 2019 be approved as a true and accurate record of the meeting subject to the following amendments:

Cllr Cheryl Green to be shown as Chairperson.

That the minutes of the meeting of the Subject Overview and Scrutiny Committee 2 of 3 July 2019 be approved as a true and accurate record.

92. YOUTH OFFENDING SERVICE

The Group Manager Integrated Working and Family Support presented a summary of the main points in the report entitled update on Bridgend Youth Justice Service Improvement Plan. He outlined the background of the report including the statutory duty to prevent offending, and further explained the decision to migrate health services for Bridgend from ABMU to Cwm Taf, which took effect from 1 April 2019. An inspection by HMIP in December 2018 of the Western Bay Youth Justice Intervention Services (WBYJEIS), published in March 2019 concluded that the WBYJEIS receive an overall rating of inadequate. The service is now subject to monitoring and a significant level of scrutiny from a variety of sources.

He continued to explain the current situation in that in April 2019, the Cabinet had agreed to the disaggregation of the WBYJEIS and that the new arrangement would be for Bridgend's Youth Justice Service to sit within the portfolio of an existing Group Manager with the Education and Family Support Directorate. To progress the recommendations from the HMIP, senior managers from within the local authority now

meet YJB colleagues on a fortnightly basis to monitor progress against the improvement priorities. A new management board was formed, and is jointly chaired by the Chief Executive of BCBC and the Cabinet Member for Communities and will oversee the delivery of the 14 recommendations within the inspection report.

The Group Manager Integrated Working and Family Support advised members that a consultation to review the current structure had closed at the end of August and an advertisement for 2 lead practitioners, that were social work qualified, had already been placed. It was felt strongly the need to be social work qualified to progress. He added that to progress the 14 recommendations within the inspection report, a Management Board had been set up which meets on a monthly basis.

In summary The Group Manager Integrated Working and Family Support advised that BCBC has disaggregated and Bridgend Youth Justice Service created. They have progressed with a restructure of the service that will provide a robust governance arrangement and meet regularly with health colleagues to ensure the recommendations within the improvement plan are progressed.

The Head of Education and Early Help confirmed that Cwm Taf has an existing service with Swansea and NPTCBC having a stand-alone service. BCBC took the decision at the time to ensure our service was in a good position before any new collaboration was considered.

The Chairperson noted that Bridgend had previously had a good service and that it appeared problems had occurred when the service was part of the WBYJEIS. The Head of Education and Early Help acknowledged that Bridgend was classed as having a good Youth Offending Service (YOS), when compared to other families of YOS's, when measured. However, key performance indications (KPI's) are quite limited and one of the pieces of working being undertaken is to look at a new framework to interrogate the service.

A member asked if we could learn from the 'outstanding' rating given as part of the HMIP Inspection Report. The Group Manager Integrated Working and Family Support explained that this was linked to the report on WBYJEIS, and related only to a single element of the report in terms of Joint Working and Assessment. The Head of Education and Early Help acknowledged the recent HMIP Inspection reports on Wrexham YJS, which had received a 'good' rating and that of East Riding, which had received a 'outstanding' rating, as an example to learn from.

A member referred to 4.3 in the report and asked what the current position was regarding the restructure. The Group Manager Integrated Working and Family Support advised that at time of writing the report, the consultation was still live. The Group Manager Integrated Working and Family Support advised that the structure had now been finalised and was happy to send the structure out to members.

A member asked how many young people currently receive Youth Justice Services from the Authority. The Head of Education and early Help confirmed there were approximately 100 children known to the services, 70 on prevention and 30 statutory cases. She added that there were lots of the actions in the Post Inspection Action Plan that were blue, which demonstrated the positive contributions that the Directorate was currently making to the service. The Group Manager Integrated Working and Family Support advised that most of the budget in this area was in relation to staff costs.

A member acknowledged, in the Inspectorate report, that a significant amount of work has been but in place, can we evaluate the impact of those recommendations at a later date.

A member stated that the inspection report indicated a lot of stress on staff, and that staffing levels had been affected by both long and short-term sickness. He asked how this was currently being managed. The Head of Education and Early Help reminded members that the inspection was based on the Western Bay region with Bridgend managing the overall service; however, sickness absence was managed at a local level and therefore Swansea and NPTCBC data was not monitored by BCBC. Going forward staff wellbeing and monitoring of sickness levels is a priority and the board will be monitoring this. The Group Manager integrated Working and Family Support added that there had been a number of group sessions and 1:1's held with staff around the consultation to focus on staff health and wellbeing and to ensure staff felt motivated during that time.

A member acknowledged that whilst there were policy and procedures in place, that discretion should be used where possible in unique cases and short-term sickness. The member asked how many of the staff were currently on long-term sickness. The Head of Education and Early Help confirmed that so far, there were no long-term sicknesses and the most recent cases of sickness were during the consultation period and none had yet confirmed that they would be on long term sick.

A member stated that whilst the inspection report was an inspection of the whole of the Western Bay Region and that BCBC had provided a good response and post inspection action plan, it should be noted and recognised that there are other statutory partners, such as the Police and Health Service involved that also have a duty to provide YOS and they should also be held to account on their performance.

The Cabinet Member for Education and Regeneration and the Cabinet Member for Future Generations and Wellbeing thanked officers for putting the report together and felt confident systems were in place for the future.

Recommendations

- Officers to share the staff restructure with Members of the Committee.
- Members wish to revisit the item before the service is re-inspected. Scrutiny Officers to add to Forward Work Programme with a suggest date of scheduling in Feb/ March 2020 and extend invitation to attend Scrutiny Committee to partners for the Police and the Health Service.

93. OVERVIEW AND SCRUTINY - FEEDBACK FROM MEETINGS

The Scrutiny Officer presented a report to Members which provided feedback from the previous meetings of SOSC2 for discussion and approval.

Members accepted the feedback received on the Post 16 ALN Review but asked for more detail on the case studies to provide a user centred focus perspective. The Scrutiny Officer agreed to feed this back to officers with a view to bring it back to the Committee for information.

94. FORWARD WORK PROGRAMME UPDATE

The Scrutiny Officer presented a report to members on the items prioritised by the COSC, which included the next item delegated to the Committee.

Members asked to receive more information on the item scheduled for the next meeting entitled "Prevention and Wellbeing"

SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2 - MONDAY, 16 SEPTEMBER 2019

Members also requested that in future, where possible that Monday meetings are avoided as a lot of members have work commitments and Monday Committees were often poorly attended.

95. URGENT ITEMS

None

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2

10th October 2019

REPORT OF THE CORPORATE DIRECTOR, SOCIAL SERVICES AND WELLBEING

PREVENTION AND WELLBEING INCLUDING DAYTIME OPPORTUNITIES

1. Purpose of Report

- 1.1 To present to the Committee the range of prevention and wellbeing services and community based opportunities for support that is being developed and their strategic importance.
- 1.2 The report includes:
 - Information about the number of different opportunities and initiatives that are available and being developed as an alternative to statutory services;
 - Information on the work being undertaken with the Third Sector linked to building resilient communities;
 - The input provided by Cwm Taf Morgannwg University Health Board (CTM), Bridgend County Borough Council and other key partnerships.
- 1.3 The report will be supported by a presentation which will include details of local initiatives and perspectives of people who have accessed prevention-based opportunities.

2. Connection to Corporate Improvement Plan / Other Corporate Priority

- 2.1 The report links to the vision of the Council to act as 'One Council working together to improve lives' in an environment where people and communities are being encouraged to have more responsibility for their own wellbeing.
- 2.2 The report aligns to the principle that the Council will support communities and people to maintain their independence and resilience in order to promote their own health and wellbeing and thereby reduce dependency on the Council.
- 2.3 In particular, the report links to two of the three identified corporate priorities:
 - Helping people to be more self-reliant – taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services.
 - Smarter use of resources – ensuring that all its resources (financial, physical, human and technological) are used as effectively and efficiently as possible and support the development of resources throughout the community that can help deliver the Council's priorities.
- 2.4 The report identifies the importance of progressively developing a 'One Council' approach to prevention and wellbeing that collaborates with external partners to build resilient and supportive communities.

- 2.5 There are also identifiable links to other established plans and strategies including:
- Adult Social Care Commissioning Plan;
 - The Remodelling Adult Social Care Programme;
 - The Third Sector Action Plan (Building Resilient Communities);
 - Ageing Well Plan for Bridgend;
 - The Council's Medium Term Financial Strategy;
 - Bridgend Wellbeing Plan

3. Background

- 3.1 The context of the Prevention and Wellbeing agenda was initially reported to the Health and Wellbeing Overview and Scrutiny Committee in April 2015 with a review of progress presented to the Adult Social Care Overview and Scrutiny Committee in April 2016. A subsequent report on prevention and wellbeing was presented to Subject Overview and Scrutiny Committee 2 in March 2018.
- 3.2 This report reviews the progress being made within the Social Services and Wellbeing Directorate but also recognises collaborative working across the organisation, within key partnerships (including at a regional level) and also within local communities.
- 3.3 The legislative frameworks that Wales has established to improve wellbeing highlight the benefits and importance of preventative support and serve to drive policy and strategy within and between services.
- 3.4 The Social Services and Wellbeing (Wales) Act 2014 requires due regard to UN Principles for Older People (1991) and UN Convention on the Rights of the Child (1989). The duties include conducting joint population needs assessments with Health Boards, proactively improving the wellbeing of service users and carers, developing preventative services that universally promote wellbeing but also reducing escalating needs, providing wellbeing related information, advice and assistance and also the development of social enterprise and cooperative responses to needs.
- 3.5 The Wellbeing of Future Generations (Wales) Act 2015 has established seven wellbeing goals that focus on increasing prosperity, resilience, health, equality, cohesion, global responsibility, culture and Welsh language. The principles that underpin the Act of long term sustainability and developing the connectivity between organisations, services and resources, support the case for prevention and wellbeing approaches. The Act identifies five ways of working that includes long term, prevention, integration, collaboration and involvement.
- 3.6 The Bridgend Public Service Board is founded on partnership working that has led to the development of the Bridgend Wellbeing plan. The plan recognises the importance of working collaboratively as a long term commitment to preventing the underlying causes of problems or reducing their escalation in an integrated and collaborative manner. The plan identifies the importance of social wellbeing and the value placed by local people on being connected within communities. The need to develop age friendly communities based on demographic changes is identified, the negative impact that some experiences can have from early life throughout the life

course, but also the use of social prescribing opportunities to signpost people to support networks. There are 4 key objectives including best start in life, to support communities in Bridgend to be safe and cohesive, to reduce social and economic inequalities and to support healthy choices in a healthy environment. The Public Service Board has established a range of work streams to support the delivery of these outcomes.

- 3.7 At a national level, Welsh Government has produced 'Prosperity for All – the National Strategy' (2017), recognising the need for an agile public sector to do things differently and also do different things to contribute to the wellbeing goals for Wales. The prevention and wellbeing approach being developed in Bridgend connects particularly to the 'healthy and active' and 'united and connected' themes of the national strategy, setting long term foundations for the future. There is regional planning and partnership working being progressed across the new Cwm Taf Morgannwg health board region supported by integrated care and transformation investment provided via Welsh Government.
- 3.8 The prevention and wellbeing agenda also has strong links to the joint work that is taking place with BAVO and the Third Sector Stakeholder group that recognises the future importance of the Third Sector and the role played in developing resilient and supportive communities. In recent years there has been collaborative and cross sector working between the Council and BAVO that is now developing into delivery of strategic programmes and interventions. Both the Council and the third sector have worked together to co-produce the "Building Resilient Communities" plan.

4. Current Situation/Proposal

Prevention and Wellbeing Approaches

- 4.1 The development of preventative and wellbeing approaches is being taken forward in the Social Services and Wellbeing Directorate and a prevention and wellbeing project work stream has been established to further develop this work as part of transformation planning.
- 4.2 There is an identified need to establish a high level performance framework for preventative work, recognising the ongoing development of work to provide evidence and impact measurement by type of intervention. The investments that are being made (e.g. transformation funding) will include a focus on calculating social return on investment, cost reduction and cost avoidance where feasible to do so, in addition to measuring the wellbeing improvements for local people and reduction in managed care needs. The prevention model is still relatively new and it remains essential to share and adopt learning and good practice together with a need to expand the range of services and partners engaging in prevention and wellbeing.
- 4.3 In September 2017, the Social Services and Wellbeing Directorate carried out a realignment of structures across the whole directorate which enabled the Group Manager for Sport, Play and Active Wellbeing to change the focus of the role and to become the Group Manager for Prevention and Wellbeing. This has supported a greater focus on prevention and wellbeing and now the broader service area is contributing to community wellbeing development opportunities. This approach contributes to the collective directorate management team focus on prevention and

ensures a recognition of community and Third Sector roles is integrated in planning and evaluation. There has progressively been a growth in prevention and wellbeing work across the Social Services and Wellbeing Directorate and this focus is becoming embedded in teams. A range of data relating to prevention based outputs and outcomes has been collated as an infographic and features throughout this report.

- 4.4 At an operational level, training and development events have been held to better understand the Prevention and Wellbeing agenda including opportunities for broader partners to contribute. These sessions have seen mixed representation including social care, Third Sector, volunteers and national bodies. The focus has been based on an Asset Based Community Development (ABCD) philosophy that aims to co-produce work with communities and build on skills and capabilities. There have been specific themes also including falls prevention and dementia awareness.

Prevention and Wellbeing Services

- 4.5 The Prevention and Wellbeing service is working with partners to develop an increase in sustainable community based opportunities.
- 4.6 The 'Olympage' programmes, which supports older adults to engage in modified games and activities to increase physical activity, reduce loneliness, improve confidence, and live more active and healthier lives have continued to grow. Originally commenced within day care and residential care settings, there are now programmes linked to the community hubs, programmes for people with learning disabilities, activities in community centres and leisure / cultural venues and independent care settings also.

"We have been able to adapt activities and to plan for a series of annual activities and events to make sure that everyone can be included".

Community Hub Coordinator.

- 4.7 Partnership working with Awen has seen the creation of a 'Cultural Olympage' extension to this approach that enables cultural and creative activities to be integrated and potentially linked to social prescribing. This has highlighted the value of creative and cultural activity to improving mental wellbeing in addition to physical activity opportunities.

"Yesterday, I visited the Cultural Olympage sessions. There was a fab turnout. 15 of the group attended and had an absolute ball. Lots of conversations turned to reminiscing about music and memories and even some impromptu singing and dancing".

LCC Ogmores Valley.

- 4.8 Building on the work developed via 'Olympage', the Council has been successful in securing funding to develop a 'Super-Agers' project via the Healthy and Active Fund. This project will operate across the new Health Board footprint of Cwm Taf Morgannwg including Merthyr and Rhondda Cynon Taf County Councils and includes collaboration with the broader Third Sector, Health Board and Public Health. The work will include building resilience in our communities with ownership

of opportunities by older adults. The programme will support older adults to deliver and lead activities and also older volunteers to run vibrant community facilities.

“When we launched the Healthy and Active Fund, it was with the message that the benefits to our mental and physical health are clear. These projects show a new innovative approach to supporting people of all ages and backgrounds”.

Deputy Minister, Culture, Sport and Tourism.

4.9 There is growing engagement with primary and secondary schools, recognising their potential to contribute to Ageing Well in Bridgend, intergenerational working and the development of age friendly communities, including:

- a. Dementia friends and champions training in secondary schools (Archbishop McGrath School, Pencoed Comprehensive School). This has involved strong partnership working with BAVO. The benefits of this work will be further reviewed to identify any learning prior to increasing the scale of the programme.
- b. Inter-generational activities between primary schools and older adults (LCC programme – Ogmere Valley, nursery school visits to Bryn Y Cae etc.);
- c. Facility projects that help to bring people together (Bryn Y Cae dementia garden).

“It was fun being all together playing games”.

Primary School child.

“Fantastic event....and we’ve all really enjoyed it”.

Older Adult.

4.10 The Park Lives regional programme has been working with older adults to access doorstep opportunities in the natural environment. This programme provides locally convenient opportunities in parks and community settings. A focus on community Tai Chi and Yoga has been developed with activities led by adults who have been supported to develop skills and qualifications. There were over 4,000 visits in 2018/19.

“G has achieved great success in engaging, delivering and retaining interest from our older communities and is nothing short of amazing. He has supported regular activities in care settings and is massively passionate about improving older people’s wellbeing.”

Operations Manager, Prevention and Wellbeing.

4.11 The Love to Walk programme supports volunteer led community walking opportunities that are inclusive and contribute to mental wellbeing. There are 13 weekly opportunities and an annual Love to Walk festival to promote opportunities to new participants.

4.12 The Community Chest Scheme is managed by the Council on behalf of Sport Wales and has supported local projects with £71,892 of funding (with £5,556 put into tackling inequalities). Examples would include integrating stroke survivors into Bridgend indoor bowls centre, activity programmes with SHOUT etc.

“We actively work in partnership with the community. The Stroke Club are regular users of our facilities. We are very grateful to our volunteer members for making this happen every week”.

Ogwr Indoor Bowls

Connected Communities

- 4.13 The Council has in recent years, supported three Local Community Coordinator roles in the Ogmore, Garw and Llynfi Valleys. The objective is to help local communities to be inclusive, self-supporting places that help people to stay strong, preventing or reducing the need for services in their lives.
- 4.14 The model is founded on the Local Community Coordinator roles supporting a population of 8,000 - 12,000 people, supporting people to find solutions through community or family resources and to reduce isolation. The evaluations of these approaches have been identified as producing a social return of £4 for every £1 invested by preventing escalating needs. (Local Area Coordination Network).
- 4.15 The Local Community Coordinator roles and services is currently funded by Welsh Government legacy funding and would support a caseload of up to seventy vulnerable people per role at any given time. The focus is on developing resilience within vulnerable individuals and connecting them into supportive, community based opportunities.
- 4.16 Over the past twelve months, there has been recognition that coverage of the local community coordination approach could benefit from being across the whole County Borough and to be better connected to the local networks and hubs. This would be more closely aligned to the needs of health and social care reducing the need for managed care support. There has been a recognition that the roles are skilled in dealing with higher levels of complexity and could be supported by identifying alternative ways to deal with lower levels of individual need. There has also been a need identified to develop long term sustainability by working with the Third Sector, a need to increase the range and volume of community support opportunities and a need to accelerate the pace of change by scaling up this approach.
- 4.17 The Council, via regional transformation funding and related development plans, is aspiring to develop 'Resilient and Coordinated Communities' that support people to meet needs in community settings and reduce the need for managed care. This approach is being taken forward in partnership with BAVO and will see five 'Community Navigator' roles connected to community hubs and an investment scheme to support small, medium and large projects in the Third Sector that enhance support in community settings. The transformation fund is provided by Welsh Government and connected to Local Health Boards. Additional support is being secured by BAVO to develop this approach via GP clusters also.

"We discussed a variety of steps X could put in place to improve his quality of life....changing his sleeping habits....saving some money by cooking things from fresh....using community transport to take X to town and return when he was ready. X likes making things and I will connect him to the Men's Shed".

Community Navigator East Cluster.

- 4.18 The proposed model will allow the Local Community Coordinator resource to support people with higher levels of need and complexity whilst Third Sector and Community Navigator roles serve to address lower levels of need, connecting

people to communities and helping to develop an enhanced range of community support opportunities.

“Mrs X indicates that she prefers attending local activities and being a part of her community and there have been significant reductions in her care package. Mrs X now has a wide circle of friends who she stays in contact with outside the community groups”.

Local Community Coordinator.

- 4.19 A series of case study examples on the work of the Local Community Coordination programme is provided at **Appendix 1**.
- 4.20 The connected communities approach is founded on the ‘Building Resilient Communities Plan’ that has been co-produced with BAVO and the Third Sector, following a process of consultation with community groups and surveys. There is a strong focus in the plans for transformation investment to build the capacity of the third sector to support the prevention and wellbeing agenda. This will include a series of posts and investment funding for community groups. One of the identified challenges will be to ensure there is synergy between the various roles and programmes including working across sectors. Further details on community opportunities that are providing support can be found at **Appendix 2**.
- 4.21 An example of the above would be the The Memory Lane Café which was set up by a member of the public, who was supported by BCBC, ABMU and AWEN through a coproduction approach to do this. The individual had identified the need for developing positive peer support for carers, who support a person living with dementia. It was also seen as a positive and safe environment for carers and people they support to socialise and participate in activities. It supports the idea of making natural connections with others and helps to assist in carer resilience. The group has between 20 and 25 people in attendance. The Group has recently branched out from the Centre and is organising trips and facilitating activities in other venues in the community.

Mental Health provision

- 4.22 The current model for mental health services in Bridgend is largely a result of incremental changes in service design in response to policy developments, local pressures and organisational transformations. There is recognition locally that there needs to be a greater investment in the development of a wider range of mental health services including the expansion of more community based help and support.
- 4.23 ARC provides structured day time opportunities and is a joint service provided by the Council and Cwm Taf Morgannwg Health Board under a Section 33 agreement. ARC supports people to regain and sustain their emotional wellbeing, delivered by a team consisting of an Occupational Therapist and support workers. The service is closely aligned to the Local Primary Mental Health Support Service (LPMHSS) which is co-located and which shares some integrated processes, referral systems and line management. It provides an alternative support to formal mental health assessment.

- 4.24 The service provides an information and signposting service for the public, who can be directed by GPs or who can access directly by attending one of a number of drop in information clinics throughout the borough. During 2018-19 there were 1,162 attendances for information and signposting. Where specialist assessment is indicated the ARC team are able to gain direct access to mental health practitioners through integrated arrangements. ARC support workers and Occupational Therapists work closely with psychological therapy staff from the LPMHSS to provide a range of interventions and there are integrated pathways being developed with mental health social workers.
- 4.25 In addition to the numbers attending information clinics ARC received 955 referrals during the year April 2018 to March 2019 from a range of mental health teams, GPs and from Bridgend College, psychological and psychotherapeutic interventions provided out of the ARC centre and in local community centres. The integrated and open access model delivered by ARC through the signposting service provides a simple route for contact with mental health services which opens up further access to specialist assessment and interventions without further referral routes. This includes:-
- Instant access to drop in sessions for information and advice sessions, and if appropriate will be referred to further support services if required
 - Low level support work can be accessed within a week following referral
 - The specialist occupational therapy support has a waiting time of up to 3 weeks for priority cases and up to 6 weeks for routine cases.
- 4.26 In terms of the Mental Health social work team, known as SCART, it is structured as different segments of mental health provision. The most recent development has been the Early Intervention and Prevention team, who sit under the heading of Developing Emotional Wellbeing and Resilience (DEWR), (meaning “bold” or “brave” in the welsh language). This service provides high-quality, person-centered support to citizens designed to enable them to achieve and sustain optimum levels of independence and mental wellbeing. It will work directly with young people, adults and their families and carers to ensure that their views, wishes and feelings are central in the planning of their future life. It offers stakeholders the opportunity to evaluate the service on an ongoing basis to ensure that we are constantly improving the information, support and planning we provide.
- 4.27 The ethos of DEWR is to promote individuals’ mental health and wellbeing through prevention and early intervention. The aim is to address social issues impacting upon individuals’ before they escalate and lead to a significant deterioration in their mental health. DEWR can only work with citizens who are motivated to make the positive changes in their life that will lead to improved mental health and wellbeing. DEWR is an inclusive, open access service so whilst referrals are accepted from other professionals and agencies, individuals and families and carers can refer if appropriate and subject to data protection requirements.
- 4.28 Social workers and support workers can introduce individuals to all community resources, support groups and activities of interest such as those described in this report. Whilst DEWR is a time limited intervention in keeping with the prevention model, the Service can offer a longer term provision for the more complex cases with fluctuating mental health

New Generation of Community Health and Wellbeing Centres

- 4.29 There is a commitment within the Social Services and Wellbeing Directorate Business Plan to work with Health partners and this approach will include the co-location of services that can contribute to wellbeing outcomes.
- 4.30 The Wellbeing Hub at Bridgend Life Centre has been supported by the Council's Integrated Care Funding and Halo Leisure and will be completed for October 2019. The facilities will support employability, community and workforce development, Third Sector engagement space and group activity rooms. The outcomes will focus on dementia support, falls prevention, combatting loneliness and isolation and physical and mental wellbeing.
- 4.31 This focus on co-location and accessibility of facilities and services will be expanded to other locations where supported by the business case. Considerations would include Maesteg Town Hall, Maesteg Sports Centre, Grand Pavilion (Porthcawl) and community centres.
- 4.32 The Social Services and Wellbeing Directorate also supports the voluntary management committees of community centres and venues. There is partnership working on developing prevention and wellbeing support opportunities particularly in relation to Local Community Coordination programmes
- 4.33 Adult Social Care has supported day time opportunities for a number of years which have been underpinned by a series of principles that focus on a philosophy whereby:-

“There should be more localised services supporting a positive community presence with relationships being developed with local people.”

Historically, investment has been made by the Service in developing plans to establish Bridgend Resource Centre, Work Related Services (WOOD B/BLEAF), which are both work based projects for adults with disabilities at Bryngarw Park and Tondu Industrial Estate, and four strategically positioned Localised Services based on a model of “Active Citizenship” which are based at:

- Cwm Calon – Maesteg Localised Service;
- Sarn Adult Support Centre – Valleys Gateway & Pencoed Localised Service;
- Ty Penybont – Bridgend Localised Service;
- Pyle Life Centre – Pyle & Porthcawl Localised Service.

- 4.34 In 2014 the Service explored the potential of assimilating Older Persons Day Services (OPS) under one line-management structure and completed an exercise that would co-locate OPS into existing learning disability service buildings.
- 4.35 Subsequently, on completion, the OPS service delivered from the Vernon Hart Centre in Caerau was integrated into Cwm Calon (localised setting) and the service delivered at Minerva Street Day Centre, Bridgend was integrated into Bridgend Resource Centre (specialist setting).
- 4.36 The decision to locate a generic older person's Day Service in a specialist Resource Centre in favour of moving to a localised solution was not in line with the direction of travel set in terms of localising services. However, the decision served

a purpose at this point as the demand on the Service at that time outstripped the capacity of building space to offer a localised option to every individual.

4.37 It is projected that reliance on access to the localised service model (LD) will diminish further in the short-term in line with the model of Active Citizenship as other initiatives described in this report are developed in the Borough. This creates increased opportunities for the further development of the Community Hub model to meet the projected needs of older and more vulnerable persons locally and specifically in terms of the 'social demand' in relation to an ageing population.

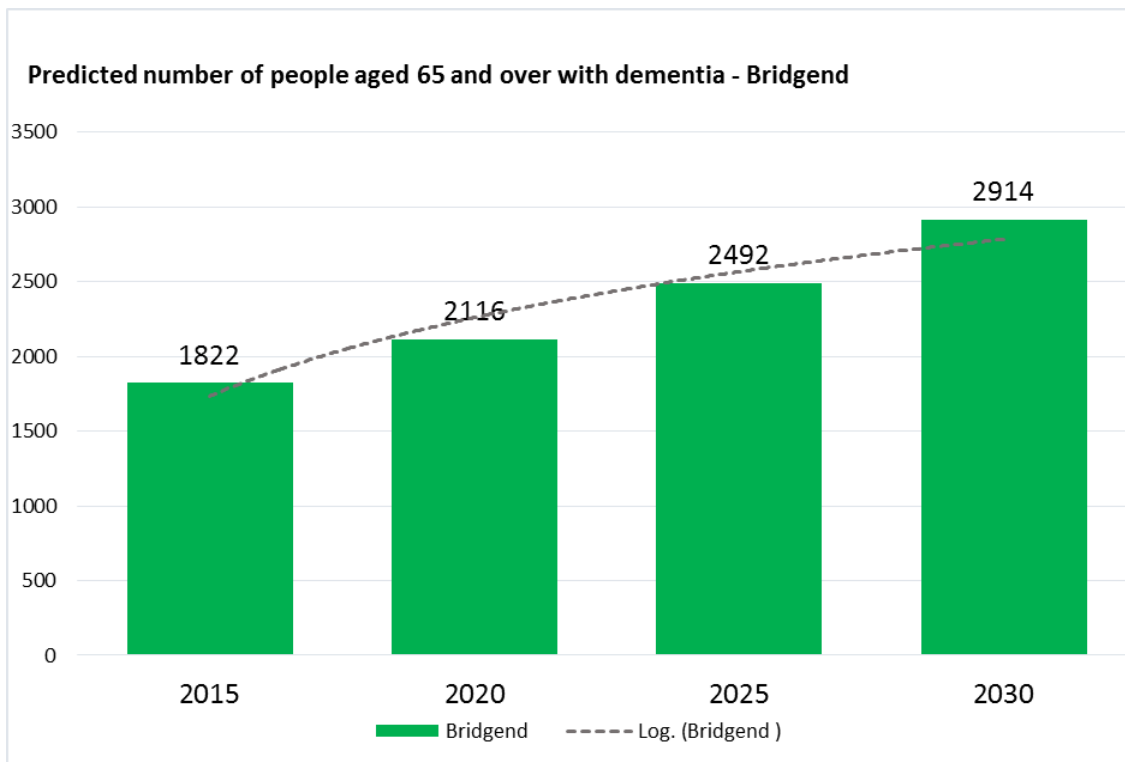
4.38 If this proposal is achievable, there is the potential to unlock specialist capacity at Bridgend Resource that would be beneficial to meeting the projected increase in demand in terms of specialist dementia interventions, while remaining true to the original aim of providing more opportunities to meet a need locally.

4.39 A further review of Older Persons Day Services was undertaken between January and May 2019 with the aim of:

- Assessing the current and future projections for support with respite and socialisation and how this could be best achieved;
- Reviewing the process maps of the current service, gaps in provision and desired future vision/service model;
- To map future service need;
- To complete an options appraisal for older persons day service within Bridgend County Borough Council;
- To consider the following: themes of isolation and loneliness and how best individuals could be worked with to overcome this, Ageing Well approach, the use of signposting, information, advice and assistance activity, innovative practice nationally and internationally;
- To link with the work being undertaken in the following areas: carer strategy, short breaks.

4.40 Additionally, the review looked at the following information in terms of older persons' needs and made projections based on this information from 2011 to 2030 which plots future trend:

- Between 2011 and 2030 the older adult population will have grown by 48%;
- In this period there is expected to be a rise of 89% of adults over 85 years of age;
- 1 in 6 people of the age of 80 has a dementia;
- These numbers may increase as the Alzheimer's Disease Society have estimated that only 44.9% people in Bridgend living with dementia has a formal diagnosis. The following projections are made in relation the increase of people aged over 65 who have dementia:



4.41 The review was also supported by a light touch consultation that was delivered in partnership with the Research and Practice Development Office based at Swansea University's Centre for Innovative Ageing. Three consultation events were held on April 29th, May 3rd and May 10th 2019 at Cwm Calon and Pyle Life Centre with the main themes emerging from the consultations being the importance of a Day Service that provides social contact and inclusion by providing opportunity to develop and maintain friendships and relationships and to be able to access such locally to avoid lengthy travel times.

Building Resilient and Co-ordinated Communities

4.42 There is an opportunity to develop an alternative offer for many older people based on a number of factors.

These include:-

- A review of daytime opportunities
- The growth in opportunities that have been developed under the prevention and wellbeing agenda
- The additional resources via the transformation investment in terms of community co-ordination and medium term navigator roles

4.43 This will help reshape the current model operating within the Borough and will support people to access daytime opportunities that are locally available whilst providing capacity to achieve a longer term vision of specialist centralised support (dementia/learning disability) delivered from the Resource Centre at Bridgend.

4.44 Using current community assets within social care but also through broader partnerships (e.g Halo, Awen, Community centres and hubs), the Service is in a position to develop and embed the community based model in each of the four strategic areas.

4.45 Individuals will have a greater opportunity for engagement and access to a full range of community resources, facilities, activities and opportunity. This will enable people to connect people with their local communities as valued and contributing citizens, supporting people to know their communities and to be known in them, as well as providing better access to the wider community through more effective coordination and coproduction.

4.46 Subsequently, the Local Authority will be contributing towards preventing or delaying the development of people's needs for care in addition to reducing the needs for care and support. There has already been investment and development but this work needs to be accelerated as the Service shifts the emphasis away from prescribed/managed care towards support which is created through shared interests and the common commitment of people with an investment in it.

4.47 **Next Steps**

- Develop the multi-agency model to create a brokerage type service in the community areas that recognise the broader range of opportunities to connect people to.
- Ensure that stakeholders and teams have knowledge and understanding of the support that the local community co-ordination resource and the navigators can provide. This will relate to the geographical populations and locations supported and the roles and capabilities of the staff to support various levels of need and complexity.
- Ensure that there are clear pathways in place for individuals to self-refer or for professionals to connect people into community support opportunities. This will include establishing clarity on the need for people to be able to be connected into community based opportunities sustainably including those run by volunteers and the third sector.
- Development of a communication plan that ensures the range of stakeholders are aware of the objectives of the transformation investment and its objective of accelerating the pace of change for a defined period of time.
- In partnership with BAVO and the third sector, to work with navigators to identify gaps that exist within communities and to utilize the transformation related grant schemes to build third sector capacity.
- To ensure that there is a focus on medium term sustainability and to ensure that investment into the third sector and volunteer effort builds a resilient model for when funding might no longer be available for roles identified.
- In discussion with health colleagues to identify the development of a specialist dementia model.

Healthy Living Partnership

4.48 In 2012 the Council established a fifteen year partnership with GLL/Halo to operate eight leisure facilities as part of the Healthy Living Partnership.

4.49 The partnership between the Council and GLL/Halo Leisure is responding to the prevention and wellbeing challenge and supporting local people and carers to be healthy and resilient.

4.50 Bridgend delivered the highest participation in Wales by the over 60's in relation to the National Free Swimming programme with 77,011 visits recorded and for over

5,000 individual users. At a national level, this investment in the over 60's is set to reduce and a new model of support will need to be developed from December 2019.

"People from all walks of life and with differing conditions such as arthritis, lower back pain and obesity are using the hydrogym equipment and feeling mentally and physically better as a result".

NERS Coordinator (Halo).

- 4.51 The Healthy Living Partnership successfully delivers the National Exercise Referral Scheme (NERS), providing access to tailored and supervised activity for those who are inactive or at risk of or currently experiencing a long term or chronic health condition. Bridgend delivers nine specialist pathways including cardiac, falls, stroke, back care and cancer. During 2018/19 there were 2,013 referrals resulting in 29,593 visits to the seventy-two weekly classes now being delivered. The annual programme completion rate was 56% and this is becoming an area of focus as a public accountability measure (PAM). Public Health Wales will provide data on people with increased levels of activity later in the year.

"If this support had not been in place and ongoing, I would have been housebound. My family and I believe this team's guidance, encouragement and support deserves recognition for the attention they are giving"

Participant-Exercise Referral.

- 4.52 The partnership was externally assessed by Quest, the UK quality scheme for sport and recreation in regard to developing Active Communities. The assessment awarded Bridgend a score of 'excellent', the highest UK score, recognising the local focus on getting the inactive active and continued focus on older adults.

"There are longstanding high quality programmes in place including exercise referral, disability programmes, Active for Life and Access to Leisure, demonstrating a clear contribution to increasing participation over a sustained period".

Quest Assessor.

- 4.53 The Council has continued to protect changes to ensure that society's most needy can access facilities and services. The low cost 'Access to Leisure' continues to provide support to over 11% of overall usage with in excess of 2,000 people linked to the scheme. There are 1,336 members over 60 and 598 people with disabilities holding memberships.

- 4.54 There is a growth in programmes that support people living with dementia and carers. The successful dementia swimming programme was a finalist for a national award via Community Leisure UK. Additional investment has been secured (Big Lottery Fund £59,000, Peter Harrison Foundation £30,000) to develop broader opportunities at three locations for a three year period. Eight additional staff have been trained as dementia friends (125 in total) and an innovative e-learning resource in place. Halo also promoted the 'Feel Good for Life' initiative promoting dementia supportive communities.

"It's not only important for the people with dementia; it's important for the people who care for them. I've had such a benefit from all the people that I have met. He's having exercise, he's meeting people and I see a smile on his face".

Carer – Dementia Friendly Swimming

- 4.55 Halo have developed a mobile falls prevention programme in the Ogmere Valley linked to sheltered accommodation and community venues. There will be a review of the programme findings to identify ways of it becoming scalable linked to health and social care.

“I find it so beneficial because I’ve been unable to walk properly for 15 years....my family see a big difference in me....I feel well.....and my posture is good”.

Participant – Mobile Falls Programme.

- 4.56 There is a growing focus on the importance of carer wellbeing and Halo are consulting with carers to identify activities and opportunities that could improve lives and wellbeing.

Cultural Trust Partnership

- 4.57 In 2015 the Council established a twenty year partnership with the Awen Cultural Trust to assist in the provision of facilities for culture and to jointly increase participation in cultural activities. The national growth in focus on social prescribing identifies the opportunities for the cultural sector to impact on community wellbeing.

- 4.58 Awen support the Hynt scheme which is a national access scheme that works with theatres and arts centres to support visitors with an impairment or specific access requirement (and carers or personal assistants). 506 people were supported by the Hynt scheme in 2018/19.

- 4.59 Awen support the Social Services and Wellbeing Directorate by operating the B-Leaf and Wood B supported training and employability programmes. There were 50 individuals supported in 2018/19 with 6,600 sessions attended.

“S recently completed an ‘Agored Cymru’ accredited course and was offered a short work experience placement at Foxtroy Residential Care Home. He has since been supported by the Caretaker in a range of duties building on his skills and gaining further life and work experiences”.

Operations Manager, Awen.

- 4.60 The Council has been supported by Awen to develop a carers’ choir project as a pilot social prescribing opportunity with support by Bridgend Carers’ Centre. The project has successfully demonstrated what can be achieved with the group, ‘Off Duty’, producing a song used nationally to celebrate carers’ week by Carers UK.
- 4.61 All of the Council’s libraries are participating in the National ‘Reading Well’ programme and have been equipped with resources relating to dementia with a further focus on mental health resources to follow.
- 4.62 In 2018, Awen became the first library service in the UK to remove library fines to encourage library usage by all, but particularly vulnerable groups including those facing more complex challenges.

- 4.63 Bridgend libraries have integrated a range of social prescribing opportunities including dementia supportive activities and community cafes in partnership with community groups.
- 4.64 Awen have also introduced the 'Live and Loud' programme providing affordable access to the arts in library settings. 27,863 adults attended library events in 2018/19.
- 4.65 Awen are supporting the ability of cultural venues to engage people living with dementia and carers with staff trained as dementia friends.
- 4.66 Awen have also supported the Council to expand the number of Men's Sheds following previous work at Ogmore and Maesteg with a new project at Garw Valley.
- 4.67 The programmes offered by Awen regularly support daytime activities including craft workshops, visual arts and daytime cinema proving popular for individuals wanting to avoid night time transport. The Grand Pavilion has commenced monthly 'Sing and Smile' sessions that brings older adults together in an inclusive setting that can include carers and family members.

Additional Commissioned Services

- 4.68 The Social Services and Wellbeing Directorate also supports the prevention and wellbeing agenda and daytime opportunities via a range of additional community support opportunities.
- 4.69 Bridgend Community Transport are supported to provide an accessible transport service for people who are socially excluded or isolated to connect to community and wellbeing based opportunities. Many of the people supported are older people and/or disabled with journeys supporting the LCC programmes, shopping, socialising and attending health appointments. There are 1021 registrations for the Town Rider scheme and 131 registrations for the Community Car scheme. An efficient and effective community transport network will be critical to the impact of prevention and wellbeing initiatives. During 2019-20 67% felt community transport had reduced their social isolation and 78% felt it had improved their social networks.
- 4.70 Cruse are supported to provide bereavement counselling services and social support to anyone who has been bereaved. There has been joint working with Local Community Coordinators including a 'comfort café' project at the ARC centre (234 people were supported including referrals from G.P's.)
"CRUSE helped me when my family and friends were not able to."
- 4.71 The Alzheimer's Society are supported to offer dementia support services, dementia cafés, 'Singing for the Brain' and carers' support groups. Over a hundred people are benefitting from 1:1 support. Monthly "Feel Good Groups" are offered in Porthcawl and Ogmore with over 35 individuals and carers supported.
- 4.72 Trinity Care and Support are assisted to provide localised day support/care clubs and drop-in services together with a Saturday drop-in service including leisure activities and adult learning opportunities. The Care Club operated by Trinity includes walking, a community allotment, and a shopping project where club

members with a disability provide a weekly shopping support service for local older adults and residents unable to leave their homes.

- 4.73 Bridgend People First are supported to assist people with a learning disability with advocacy and peer advocacy to access preventative services and activities developing skills for independence. 72 people have been supported during 2018-19 with 55 engaged in wellbeing opportunities to support resilience and independence.
- 4.74 Age Connects Morgannwg are supported to offer dementia group support programmes within Bridgend Resource Centre. This support ensures there are engaging and meaningful activities to improve skills and independence. There is also support for carers including Information, Advice and Assistance (IAA).
- 4.75 The Stroke Association also receive support to provide community support and to provide a positive action group.
- 4.76 Bridgend County Crossroads are supported to run lunchtime community café opportunities as well as a Saturday social club for people living with dementia. There are around 47 people benefitting from this support. The aforementioned investments highlight current support for Third Sector partners to provide local support for vulnerable people.

Ageing Well in Bridgend

- 4.77 The Ageing Well in Bridgend plan has been an area of focus within the Bridgend Wellbeing plan and linked to the Healthy Choices in a Healthy Environment theme.
- 4.78 During 2019 the Older Person's Commissioner has refreshed the National Strategy and identified new priorities as part of an aspiration to make Wales the best place in the world to grow old.
- 4.79 The priorities identified are:
- To end ageism and age discrimination;
 - Stopping the abuse of older people;
 - Enabling everyone to "Age Well."
- 4.80 In regard to this report, the objectives of the third identified priority are relevant in relation to the following National objectives:
- Age Friendly Communities that support people to age well and do the things that matter to them are established throughout Wales;
 - Older people are empowered to affect change;
 - Older people can access the community health services needed to Age Well;
 - Older people can get where they want to go when they want to get there;
 - Older people receive the financial support they need to age well.

5. Effect Upon Policy Framework and Procedure Rules

- 5.1 There is no effect upon policy framework and procedure rules.

6. Equalities Impact Assessment

6.1 There are no equality impact implications arising from this report.

7. Wellbeing of Future Generations (Wales) Act 2015 Implications

7.1 The implementation of the duties and responsibilities under the Social Services and Wellbeing (Wales) Act 2014 is based on the fundamental principles of the Act including prevention and early intervention, voice and control, wellbeing and co-production. By promoting and developing an environment that maximises people's physical and mental wellbeing, the wellbeing goals of a healthier and more equal Bridgend and Wales are supported.

7.2 The Wellbeing of Future Generations (Wales) Act 2015 provides the basis for developing a different kind of public service in Wales, with five ways of working to guide how the Authority should work to deliver wellbeing outcomes for people. The following is a summary to show how the five ways of working have been considered in this report:

- **Long Term:** The prevention and wellbeing approach aims to provide early intervention and support to prevent the needs of people escalating in the longer term and to maintain independence.
- **Prevention:** The report describes how connecting people to their communities and local opportunities can reduce or remove the need for managed care based alternatives.
- **Integration:** The report identifies how the impact of investing in prevention and wellbeing approaches can improve the lives of local people whilst also assisting with pressures faced by Health and Social Care.
- **Collaboration:** The report identifies the importance of the Third Sector and the objective of building resilience in communities and individuals by partnership working and networking.
- **Involvement:** The report identifies the importance of co-production approaches and supporting individuals and communities to identify solutions that meet their needs.

8. Financial Implications

8.1 It is identified that many of the prevention and wellbeing interventions and programmes within this report are being resourced via external grant funding including transformation funding, integrated care funding and other Welsh Government investments.

8.2 The long term challenge will be to develop sustainable prevention and wellbeing services that prove more cost effective than traditional service delivery models.

8.3 There is also a recognition of the need to generate investment into the resilience and scale of the Third Sector to provide wellbeing support to people and communities.

9. Recommendation

- 9.1 It is recommended that the Committee notes the contents of the report and comments on the future direction of prevention and wellbeing opportunities across the Borough of Bridgend.

Susan Cooper
Corporate Director, Social Services and Wellbeing

9. Contact Officers:

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10 Background documents

None

Local Community Coordination (LCC) Bridgend Council:

Case synopsis 1:

M has struggled with chronic anxiety, agoraphobia and depression for 17 years. M's mental health deteriorated to the point her husband had to give up work to care for her. She would experience severe panic attacks and struggled with paranoia that people were watching and judging her. She would feel distressed, even in her own home, and would cry most days, especially following the death of her mother who was her best friend and biggest support. M had also suffered breast cancer, but was now facing new pressures to find work from the local job centre. M was then referred to the Local Community Coordinator who had recently started in post in her area. The Coordinator is also a registered and trained social worker with mental health and learning disability experience.

M has progressed from not leaving her house at all, to present day volunteering to run a befriending group every Monday, helping others. Approximately 15 people now attend the befriending group and the group is growing all the time. In addition, M's husband is now able to work part time and M regularly informally cares for A (older lady), another recipient of LCC services.

M has made new friendships with other women attending the group, who also experience severe anxiety and agoraphobia. Her life is busy and at one stage she was attending the craft group (helped set up by the LCC), a local sewing group, Tai Chi and other activities. Now she has reduced all the other things to concentrate on developing a local Befriending group. The group is a fantastic resource for the LCC and a great success. It has been nominated for a BAVO award by a local counsellor. I am very inspired by these ladies and admire M for the determination she has shown. M continues to keep contact with the LCC and when she needs some support, I am available to help reassure her. She now needs just low level, in the background, small 'pick me ups' to continue to be a huge resource to her community. M is a natural community connector and she is fantastic with vulnerable people. She has completed training through BAVO and is a trained volunteer. She goes from strength to strength.

Case synopsis 2

As a Local Community Coordinator I support people in my local community who are natural assets and connectors for others also. I met B as she is a regular visitor to the gym at the Halo life centre and a force of nature." I instantly recognised B was a natural community connector as she liked to help people and was happiest when she was busy. She has a bubbly personality and caring nature and at 77 years old she loves to keep active". At the time of first speaking to B she volunteered in a local charity shop but this wasn't enough for her. She was frustrated that residents in the sheltered accommodation where she lived, didn't share her outlook and interests. I noticed that she enjoyed popping into the Life Centre next door where she enjoyed being around younger people and helping out with small tasks. I spoke to B to explore her interests and what makes her happy. In partnership with Halo colleagues I have helped B become more involved in activities she enjoyed. B has enjoyed participating in the "My Sporting Days" project with Awen and since has become a formal volunteer with Halo .B is very proud of wearing her uniform and being part of the team. B volunteers at the fortnightly "Olympage" sessions and is a great help to attendees. We also helped B start up her very own Film Club which she runs from the Life Centre. Here she helps a group of old ladies choose films and she

bakes and serves tea and coffee with fine china. B is now an established and cherished member of the Halo family and is thriving in her new role.

Case synopsis 3

Mrs X is a 77 year old lady who lives alone. She has a diagnosis of degenerative physical disability which significantly affected her speech and mobility. She said this made her feel depressed and frustrated and that she was losing her confidence and really missed socialising and spending time with people in her community.

Over the last 2 years Mrs X's confidence and social circle have significantly grown. Mrs X now has a very active social life and routinely attends most of the day time groups running in her area (Olympage, Cwrt Gwalia Café, Memm Coffee Group, Housebound, Film Club) with support from Community Transport. Mrs X now has a wide circle of friends who she stays in contact with outside of the community groups. Some are new friendships she's established, others are people she lived next to growing up or from school who she had lost contact with.

She is an asset to the LCC role as she is a natural social connector and will go out of her way to make sure everyone is made welcome in each group, especially new group members. I have recently helped her to establish up a fortnightly coffee morning in a local community building. Mrs X and health clinicians have observed a noticeable increase in her strength and mobility as she is now more active.

There have been significant reductions in her care package due to her social activities:

- Initially 4 calls a day for personal care and meal preparation –and two day centre days – Mrs X has dropped the Friday day centre and only attends Monday day centre twice a month due to Olympage. She is in the process of discussions with her social worker to cancel this completely. She has cancelled 2 lunch time calls due to having lunch in the community groups. She's also considering cancelling the daily 15mins as she feels she no longer needs them.

Case synopsis 4

K is a complex character with a long history of being supported throughout her traumatic life. She was taken into care as an infant due to physical abuse. LCC has built a relationship with K over the past two years. K has also been a heavy drinker and drug user with depression and suicidal thoughts. LCC has been able to support her to build resilience and manage her alcohol intake (e.g. when there were issues or delays with her benefits, LCC were able to provide foodbank vouchers to give her access to food).

LCC supported K to complete a mandatory appeal relating to benefits and attended her appeal, as an advocate, which she won. K was identified as someone who would benefit from social interaction in a controlled environment and so was introduced to the Butterfly Garden arts group during its early stages. The arts group has been a huge stepping stone for K. From being initially shy and very quiet in the group and giving little more than one word answers, she has now flourished and become one of the natural group leaders. Having gained in confidence, she is vocal and helps with the decision-making process of the group. She has been particularly supportive of one member of the group who is going through a difficult time and they have built up a firm friendship. After several months of attending the arts group and LCC working alongside her, she stopped drinking and reduced her smoking, she gained confidence and even joined a small choir linked to the arts group through Valley and Vale arts. Through LCC intervention she has built up her resilience. LCC linked her into CAB to look at her budget once her benefits had been reinstated. From this signposting K now attends

church regularly and has developed a new circle of friends. K is now much happier and in demand as she now volunteers at a charity shop and at the foodbank that once supported her.

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Appendix 2

Local Community Coordination Support Networks (local level)

Llynfi Valley

Wellbeing Craft Group	Dyffryn Dementia Friendly Memory Café
Ex Miners Group	Feel Good 4 life/dementia –Halo Maesteg dementia friendly
Mens Shed (caerau)	Men's Shed (Maesteg)
House Martins mens shed (Coytrahen)	Sycamore service
Mini Olympage Programmes	Maesteg Ukulele Club
Cynfelyn's Tai Chi (Geoff)	Growing Wellbeing (Market garden)
Maesteg Arts Society	University of Third Age
Llangynwyd Table Tennis	Caerau Community Centre
Garth Senior Citizens	Maesteg Canoe Club
Noddfa Sewing Group	Cwm Calon Stitch and Sew
Maesteg Knitting Shop	Special families/ Fairfield centre .
Caerau Park Community Garden	Mental Health Matters
Macular Society Support Group	Gateway Club
Y Llynfi Library	Oracle Job Club
Maesteg Library Reading Group	Caerau Senior Citizens
Caerau Social Centre	Caerau Boxing Club
Maesteg Bowling Club	Special Families
Armed Forces/Healing the Wounds group	LCC/Bridgend carers centre Carers support
Food Bank	Caerau/Maesteg credit union
Maesteg bowling green	MHM Hub drop in Help yourself workshop
BAVO community companions	LCC GP drop ins
Cyfle cymru – Mentor coffee club drop in	Maesteg job club (Library)
MIND /befriending group support	
AWEN/Maesteg Town Hall lunch time theatre	
Invest Local-Caerau	

Ogmore Valley

WI Group	Blackmill Nordic Walking Group
Comfort Café	Ladies' Choir
Credit Union and Bingo	Ogmore Valley Male Choir
Food Bank	Cwrt Gwalia Armchair Aerobics
Crossroads (Cwrt Gwalia Café)	Ogmore Vale Blind Group
Cwm Ogwr Men's Shed	Tai Chi
Ex Miners Ladies Group	Gwalia Ogmore Tenancy Support
Ogmore Vale Wellbeing Craft Group	Bridges Into Work
Lewistown Craft Group	Leonard Cheshire
Housebound Group	Communities For Work
Nantymoel Knitters	Bowling Green Craft Group

Love To Walk
Ogmore Valley Pride
Cultural Olympage (Craft)
Bridgend Community Transport
Primary Schools (intergenerational)
MEMM Coffee Morning
Cwrt Gwalia Community Garden
Sarn Craft Club

The Memm Craft Group
Olympage Sessions
Ogmore NERS
Ogmore Vale Adult Learning
Little Voices Loneliness (Primary School)
Wellbeing Walking Group
Halo Film Club
Lewistown Bizzy Bees Crafts

Garw

Cwm Garw GP Practice
Tynycoed Surgery
Valley and Vale Arts
Royal British Legion
Bridges Into Work
Bridgend Community Transport
Bettws Arts Group
Olympage Programmes
Pontycymmer Men's Shed

Foodbank (Pontycymmer, Aberkenfig, Bettws)
Awen Trust
Cruse Bereavement
Ty Ellis
Garw Valley Railway
Halo Leisure
Butterfly Garden Group
Walking Group

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO OVERVIEW AND SCRUTINY COMMITTEE 1

9 OCTOBER 2019

REPORT OF THE HEAD OF LEGAL AND REGULATORY SERVICES

OVERVIEW AND SCRUTINY – FEEDBACK FROM MEETINGS

1. Purpose of report

- 1.1 The purpose of this report is to present the feedback from the previous meeting of the Subject Overview and Scrutiny Committee 1 for discussion, approval and actioning.

2. Connection to corporate improvement objectives/other corporate priorities

- 2.1. This report assists in the achievement of the following corporate priority/priorities:

- **Supporting a successful economy** – taking steps to make the county a good place to do business, for people to live, work, study and visit, and to ensure that our schools are focused on raising the skills, qualifications and ambitions of all people in the county.
- **Helping people to be more self-reliant** – taking early steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services.
- **Smarter use of resources** – ensuring that all its resources (financial, physical, human and technological) are used as effectively and efficiently as possible and support the development of resources throughout the community that can help deliver the Council's priorities.

3. Background

- 3.1. All conclusions, recommendations and requests for additional information made at Overview and Scrutiny Committee meetings are sent to Officers for a response to ensure that there are clear outcomes from each topic investigated.
- 3.2. These are then presented to the relevant Scrutiny Committee at their next meeting to ensure that they have received a response.
- 3.3. For Subject Overview and Scrutiny Committees (SOSC), when each topic has been considered and the Committee is satisfied with the outcome, the SOSC will then present their findings to the Corporate Overview and Scrutiny Committee (COSC) who will determine whether to remove the item from the Forward Work Programme (FWP) or to agree it remains an item for future consideration and prioritisation.

4. Current situation/proposal

- 4.1. Members will recognise that capturing and assessing the impact of Scrutiny is not an easy task as the outcomes of Scrutiny activity are not always tangible and able to be measured in a systematic way.
- 4.2. Whilst 'outputs' like the number of recommendations approved by Cabinet or accepted by Officers may shed light, this does not reveal the extent to which the substance of the recommendations were actually implemented and whether or not intended outcomes were achieved.
- 4.3. Sometimes there are no measureable outputs from Committee discussion yet the opportunity for Cabinet Members and Officers to reflect on proposed courses of action has influenced the way in which the proposal was implemented. It is important to reflect some of the intangible effects of Scrutiny and its ability to influence decision makers through discussion and debate.
- 4.4. With this in mind, during the Overview and Scrutiny Workshops held in May 2019, Members discussed the regular feedback received from Officers in relation to Scrutiny Committee recommendations and comments. Evidence presented at the workshops indicated that there was a gap in the Scrutiny process for the follow up and actioning of recommendations to Officers which made it difficult to evidence what impact each Committee had achieved.
- 4.5. As a result Members agreed that a more effective process for considering and following up on feedback was required and recommended that the FWP and the feedback from meetings be presented to Scrutiny Committees as two separate items. This would firstly give the feedback more importance on the agenda and also an opportunity for the Committee to consider it in more detail.
- 4.6. This process will also take into account a previous recommendation made by Wales Audit Office whilst undertaking a review of Scrutiny - 'for the Council to ensure that the impact of scrutiny is properly evaluated and acted upon to improve the function's effectiveness; including following up on proposed actions and examining outcomes'.
- 4.7. It is recommended that the Committee approve the feedback and responses to the comments and recommendations prepared by Members at the previous meeting (Attached as **Appendix A**), allocate Red, Amber and Green (RAG) statuses to each recommendation where appropriate and action the feedback as needed.
- 4.8. The RAG status would consist of the following:
 - Red – where there has been no response;
 - Amber – where Members consider the recommendation/comment requires follow up action, for example where a recommendation has been accepted but there would be a need for follow up to see if it has been implemented;
 - Green – where Members consider a suitable response has been provided and no follow up action is required.
- 4.9. The Committee would then monitor these RAG statuses on an ongoing basis and action as they see appropriate. For Amber statuses, it is proposed that updates be provided after six months to allow time for the recommendation to be implemented.

4.10. It is further recommended that this process be used to monitor any feedback from Cabinet in response to any pre-decision scrutiny items that are then presented to them and any further formal recommendations that are sent from Scrutiny to Cabinet.

5. Effect upon policy framework and procedure rules

5.1. The work of the Overview and Scrutiny Committees relates to the review and development of plans, policy or strategy that form part of the Policy Framework and consideration of plans, policy or strategy relating to the power to promote or improve economic, social or environmental wellbeing in the County Borough of Bridgend.

6. Equality Impact Assessment

6.1. There are no equality implications arising directly from this report.

7. Well-being of Future Generations (Wales) Act 2015 implications

7.1. The well-being goals identified in the Act were considered in the preparation of this report. It is considered that there will be no significant or unacceptable impacts upon the achievement of well-being goals/objectives as a result of this report.

8. Financial implications

8.1 There are no financial implications arising from this report.

9. Recommendation

9.1. The Committee is recommended to consider the attached feedback and Officer's responses (**Appendix A**) and:

- a) Allocate RAG statuses where appropriate;
- b) Make any further comments in relation to Officer's responses.

K Watson
Head of Legal and Regulatory Services

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Background Documents: None

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Post Inspection Action Plan

23 August 2019

Members wished to make the following comments and conclusions:	Response/Comments	RAG Status
<i>Members made the following recommendations</i>		
The Committee was pleased to note the proposals contained within the Post-Inspection Action Plan in respect of the four main recommendations and the plans to improve the areas for development.	Noted.	
The Committee requested that in addition to officers providing termly reports in relation to progress against the Post-Inspection Action Plan objectives to the School Improvement Group, it also receives reports on those outcomes at the end of each term to ensure the recommendations are being achieved.	The Education and Family Support Directorate would be happy to update Scrutiny on progress against post-inspection action plan objectives. We will provide a summary report to Scrutiny at the end of each term.	

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BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 1

9 OCTOBER 2019

REPORT OF THE HEAD OF LEGAL AND REGULATORY SERVICES

FORWARD WORK PROGRAMME UPDATE

1. Purpose of the Report

- a) To present the items prioritised by the Corporate Overview and Scrutiny Committee including the next item delegated to this Subject Overview and Scrutiny Committee;
- b) To present the Committee with a list of further potential items for comment and prioritisation;
- c) To ask the Committee to identify any further items for consideration using the pre-determined criteria form;

2. Connection to Corporate Improvement Objectives / Other Corporate Priorities

- 2.1 The key improvement objectives identified in the Corporate Plan 2018–2022 have been embodied in the Overview & Scrutiny Forward Work Programmes. The Corporate Improvement Objectives were adopted by Council on 22 February 2018 and formally set out the improvement objectives that the Council will seek to implement between 2018 and 2022. The Overview and Scrutiny Committees engage in review and development of plans, policy or strategies that support the Corporate Themes.

3. Background

- 3.1 Under the terms of Bridgend County Borough Council's Constitution, each Overview and Scrutiny Committee must publish a Forward Work Programme (FWP) as far as it is known.
- 3.2 An effective FWP will identify the issues that the Committee wishes to focus on during the year and provide a clear rationale as to why particular issues have been selected, as well as the approach that will be adopted; i.e. will the Committee be undertaking a policy review/ development role ("Overview") or performance management approach ("Scrutiny").
- 3.3 The FWPs will remain flexible and will be revisited at each COSC meeting with input from each SOSC and any information gathered from FWP meetings with Corporate Directors and Cabinet.

4. Current Situation / Proposal

- 4.1 Attached at **Appendix A** is the overall FWP for the SOSCs which includes the topics prioritised by the COSC for the next set of SOSCs in Table A, as well as topics that were deemed important for future prioritisation at Table B. This has been compiled from suggested items from each of the SOSCs at previous meetings as well as the COSC. It also includes information proposed from Corporate Directors, detail from research undertaken by Scrutiny Officers and information from FWP Development meetings between the Scrutiny Chairs and Cabinet.
- 4.2 The Committee is asked to first consider the next topic they have been allocated by the COSC in Table A and determine what further detail they would like the report to contain, what questions they wish Officers to address and if there are any further invitees they wish to attend for this meeting to assist Members in their investigation.
- 4.3 The Committee is also asked to then prioritise up to six items from the list in Table B to present to the COSC for formal prioritisation and designation to each SOSC for the next set of meetings.

Corporate Parenting

- 4.4 Corporate Parenting is the term used to describe the responsibility of a local authority towards looked after children and young people. This is a legal responsibility given to local authorities by the Children Act 1989 and the Children Act 2004. The role of the Corporate Parent is to seek for children in public care the outcomes every good parent would want for their own children. The Council as a whole is the 'corporate parent', therefore all Members have a level of responsibility for the children and young people looked after by Bridgend.
- 4.5 In this role, it is suggested that Members consider how each item they consider affects children in care and care leavers, and in what way can the Committee assist in these areas.
- 4.6 Scrutiny Champions can greatly support the Committee in this by advising them of the ongoing work of the Cabinet-Committee and particularly any decisions or changes which they should be aware of as Corporate Parents.

Identification of Further Items

- 4.7 The Committee are reminded of the Criteria form which Members can use to propose further items for the FWP which the Committee can then consider for prioritisation at a future meeting. The Criteria Form emphasises the need to consider issues such as impact, risk, performance, budget and community perception when identifying topics for investigation and to ensure a strategic responsibility for Scrutiny and that its work benefits the organisation.

5. Effect upon Policy Framework & Procedure Rules

- 5.1 The work of the Overview & Scrutiny Committees relates to the review and

development of plans, policy or strategy that form part of the Council's Policy Framework and consideration of plans, policy or strategy relating to the power to promote or improve economic, social or environmental wellbeing in the County Borough of Bridgend. Any changes to the structure of the Scrutiny Committees and the procedures relating to them would require the Bridgend County Borough Council constitution to be updated.

6. Equality Impact Assessment

6.1 There are no equality implications attached to this report.

7. Well-being of Future Generations (Wales) Act 2015 Implications

7.1 The Act provides the basis for driving a different kind of public service in Wales, with 5 ways of working to guide how public services should work to deliver for people. The following is a summary to show how the 5 ways of working to achieve the well-being goals have been used to formulate the recommendations within this report:

- Long-term - The approval of this report will assist in the Planning of Scrutiny business in both the short-term and in the long-term on its policies, budget and service delivery
- Prevention - The early preparation of the Forward Work Programme allows for the advance planning of Scrutiny business where Members are provided an opportunity to influence and improve decisions before they are made by Cabinet
- Integration - The report supports all the wellbeing objectives
- Collaboration - Consultation on the content of the Forward Work Programme has taken place with the Corporate Management Board, Heads of Service, Elected Members and members of the public.
- Involvement - Advanced publication of the Forward Work Programme ensures that the public and stakeholders can view topics that will be discussed in Committee meetings and are provided with the opportunity to engage.

8. Financial Implications

8.1 The delivery of the Forward Work Programme will be met from within existing resources for Overview and Scrutiny support.

9. Recommendations

9.1 The Committee is recommended to:

- (i) Identify any additional information the Committee wish to receive on their next item delegated to them by Corporate Overview and Scrutiny Committee and any other items in the overall FWP shown in **Appendix A**;

- (ii) Prioritise items from the Forward Work Programme to be presented to the Corporate Overview and Scrutiny Committee for scheduling for the next round of Overview and Scrutiny Committee meetings;
- (iii) Identify any additional items using the criteria form, for consideration on the Scrutiny Forward Work Programme.

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Background documents

None

Scrutiny Forward Work Programme

The following items were previously prioritised by the Subject OVS Committees and considered by Corporate at its last meeting where the top three items were scheduled in for the next round of meetings:

Date	Subject Committee	Item	Specific Information to request	Rationale for prioritisation	Proposed date	Suggested Invitees	Prioritised by Committees
16-Oct-19	SOSC 2	Prevention & Wellbeing Approaches and Day Time Opportunities	To provide Scrutiny the opportunity to add value to a possible delivery model for day opportunities.			Susan Cooper, Corporate Director, Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Jackie Davies, Head of Adult Social Care; Mark Wilkinson, Group Manager, Learning Disability, Mental Health and Substance Misuse; Andrew Thomas, Group Manager - Sports and Physical Activity; Denise Moultrie, Senior Manager – Local Authority Inspection; Kay Harries, Operations and Partnership Manager - BAVO	
30-Oct-19	SOSC 1	Post 16 Education Consultation	Report scheduled to go to Cabinet in April 2019 incorporating comments from Scrutiny. This is a further report to receive hard options now going forward for Post-16 Education. Incorporate Penybont model- for discussion			Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Andy Rothwell, CSC Senior Challenge Advisor; Andrew Williams, Acting Managing Director CSC Youth Mayor Possible Head Teacher representative?	
04-Nov-19	SOSC 3	Enforcement	Report on enforcement carried out by the Council including reasons for not enforcing fines. * Receive an update on the procurement of an external contractor to undertake enforcement action on littering in the Borough; * Statistics on number of tickets issued, broken down by time and by who * Clarity the role of PCSOs in respect of fixed penalties * Details on the process if fixed penalty isn't paid e.g. legal process Report to include an update on the enforcement vehicle to enable Members to monitor performance: * Detailed feedback on vehicles use; * How are the recordings viewed? * Statistics in relation to letters and details of enforcement.	Prioritised by at FWP Workshop	Last received June 2018	Mark Shephard, Chief Executive Cllr Richard Young, Cabinet Member – Communities; Zak Shell, Head of Operations - Community Services; Kevin Mulcahy, Group Manager - Highways & Green Spaces; Sian Hooper, Cleaner Streets & Waste Contract Manager; Rachel Jones, Corporate Procurement Manager; Representative from legal Representative from Enforcement Agency	
09-Mar-20	SOSC 1	Tynyrheol	MSEP Escalation to Committee			Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Andy Rothwell, CSC Senior Challenge Advisor; Simon Phillips, Challenge Adviser Head teacher Chair of Governors	

TABLE B

For prioritisation							
Item				Rationale for prioritisation	Proposed date	Suggested Invitees	
Transformation Grant	To provide an update on progress made with working with 3rd Sector to enhance intergrated services.				Corporate Director proposed for March 2020	Susan Cooper, Corporate Director, Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help;	
Remodelling Children's Residential Services Project	SOSC 1 requested that the item be followed up by Scrutiny in the future for monitoring purposes, incorporating evidence of outcomes. <i>A report is due to go to Corporate Parenting 6 March 2019. Do Members want to receive as information only or as a discussion item?</i>				Corporate Director proposed for later in the year, say Dec 2019	Susan Cooper, Corporate Director, Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help;	
Member and School Engagement Panel - Annual Report (For Information Only)	Annual Update to - SOSC 1 on the work of the Member and School Engagement Panel				Report after March 2020	Spring term 2019 - Plasnewydd Primary School; Summer term 2019 - Ogmores Vale Primary School; Autumn term 2019 - Tynyrheol Primary School.	
Education Outcomes	See Feedback from 30 January 2019				Corporate Director suggested February 2020	Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Andy Rothwell, CSC Senior Challenge Advisor; Managing Director CSC Representative from School Budget Forum Headteacher Representation	

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page #12</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Home to School Transport</p>	<p>To provide assurances on rationalisation of Learner Transport as far as possible in order to make budget savings: Update on pilot that school transport team proposing to run in Spring and Summer terms 2017-2018 - to support the enforcement of bus passes on home to school transport contracts. As part of this pilot, the Authority is also investigating opportunities to track the use of our school bus services by individual pupils. Update on Recommendation from BREP: The Panel recommend the need for the Authority to adopt a Corporate approach in relation to Home to School Transport maximising the LA's minibuses such as those used for day centres. It is proposed that this be supported by slightly amending the opening and closing times of day centres so that the buses can be available for school transport. Other aspects that could be considered include the exploration of whether school staff could transport children and young people instead of hiring independent drivers. To test and scrutinise the current licensing and school transport regime to gain assurances that it provides adequate protection against the potential of putting children and vulnerable children at risk from those who are in a position of trust. Changes to the DBS status of their employees to be scrutinised to ensure that children are not being put at undue risk. To provide robust scrutiny and recommendations on how the current regime can be improved. To provide assurances to the public and maintain public confidence in the system of school transport Report to include Update on the current arrangements of how licensing and school transport operates within the County Borough since the change in 2015 to the Police National Policy for disclosing non-conviction information to the local authority. Information to include a report from South Wales Police on its approach to disclosing information it holds about licencees following arrests, charges and convictions. What is the current relationship between the local authority's licensing and school transport departments in relation to the disclosure of information from South Wales police? Is there sufficient oversight on behalf of the local authority and a risk of contractors withholding information which may prejudice the continuation of their contract? Further proposed that Communities be invited to add to report and attend meeting to update Committee on safe routes assessment to determine what work has been undertaken since funding was allocated to this over a year ago.</p>	<p>Receipt of the external review of transport report not due until end of August. Report not ready until November at the earliest.</p>	<p>SOSC 2 Prioritised January 2020. Corporate Director prioritised February 2020.</p>	<p>Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Smith, Cabinet Member for Education and Regeneration Nicola Echanis, Head of Education and Early Help. Mark Shephard, Chief Executive; Robin Davies, Group Manager Business Strategy and Performance; Tony Hart, Senior Transport Officer Registered Reps</p>	
<p>Post 16 Education - Post Consultation</p>	<p>Back to Scrutiny - Post Consultation</p>		<p>Corporate Director suggested Summer Term</p>	<p>Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Andy Rothwell, CSC Senior Challenge Advisor; Andrew Williams, Acting Managing Director CSC Youth Mayor? Andrew Slade, Association of Secondary Heads</p>	
<p>Plastic Free Bridgend</p>	<p>During a OPM it was suggested that this topic should be a research item. What items we procure that uses single use plastic; what choices does that Authority have along with financial implications. To receive an update on the previous recommendations made on 23 July 2018: • Members suggest that the Authority should take the lead on reducing single use plastic and encourage local businesses to follow suit. Officers responded that this would be discussed at Cabinet/CMB; • Members recommend that the Authority use social media to communicate what can be recycled at kerbside and at Community Recycling Centres;</p>	<p>SOSC 1 Prioritised</p>		<p>Mark Shephard, Chief Executive Cllr Richard Young, Cabinet Member – Communities; Zak Shell, Head of Operations - Community Services;</p>	
<p>Empty Properties</p>	<ul style="list-style-type: none"> • To consider the impact of the removal of the 50% discount, after a suitable period of time to allow it to have an affect; • To receive evidence that demonstrates the 'Activity' of work that has been undertaken across the Authority given the crossovers and links this subject has with other services; • To consider the pilot project mentioned by Officers where the Authority was looking to engage and work with RSLs to support property owners from a management perspective with the overall aim being to return a property back to use; • To monitor the performance and outcomes of the strategy including scrutiny of the national PIs for empty properties contained within the Authority's Corporate Plan as well as any further underlying targets and expected outcomes related to the strategy; • To consider how the Authority deals with property owners who persistently refuse to engage with the Council. • To consider any future alternative strategy that relates to Commercial properties. 			<p>Martin Morgans, Head of Performance and Partnership Services Cllr Dhanisha Patel, Cabinet Member Future Generations and Wellbeing Cllr Hywel Williams, Deputy Leader Helen Rodgers - Revenues Manager Lynne Berry - Group Manager Housing & Community Jonathan Flower - Senior Strategic Officer</p>	
<p>Emergency Accommodation</p>	<ul style="list-style-type: none"> • To receive a more detailed option appraisal with reference to the replacement facility in Brynmenyn in the short, medium and long term including costings and timescales; • To receive an update in relation to Members recommendation to explore the opportunity to utilise surplus Local Authority owned buildings; • Members request a site visit to the Kerrigan Project direct access floor space facility that is managed by Gwalia. 		<p>Corporate Director proposed that these items should be presented at the same time. Emergency Accommodation, Homelessness Strategy and Supporting People Grant.</p>	<p>Martin Morgans, Head of Performance and Partnership Services Cllr Dhanisha Patel, Cabinet Member Future Generations and Wellbeing Cllr Hywel Williams, Deputy Leader Helen Rodgers - Revenues Manager Lynne Berry - Group Manager Housing & Community Jonathan Flower - Senior Strategic Officer</p>	
<p>Homelessness Strategy</p>	<p>Members requested that the report include: - Progress on implementation of the strategy; - Report to include information on vulnerable groups such as ex-offenders and care leavers. Members raised questions in that Bridgend have 8 people sleeping rough but have 13 empty beds?</p>			<p>Mark Shephard, Chief Executive; Martin Morgans, Head of Performance and Partnership Services Cllr Dhanisha Patel, Cabinet Member Future Generations and Wellbeing Lynne Berry, Group Manager, Housing & Community Regeneration; Joanne Ginn, Housing Solutions Team Manager.</p>	
<p>Supporting People Grant</p>	<p>Following the implementation of the Homelessness Strategy, Members have requested to receive a further report on the Supporting People Grant and provide an update in relation to what steps have been implemented as recommended by the Independent Review undertaken.</p>			<p>Mark Shephard, Chief Executive Sue Cooper, Corporate Director Social Services and Wellbeing Martin Morgans Lynne Berry Cllr Dhanisha Patel, Cabinet Member Future Generations and Wellbeing Ryan Jones, Supporting People Strategy Planning and Commissioning Officer</p>	

Secure Estate	Possibly an information report to follow up on recommendations made on 31 May 2018. Are G4S a profit making organisation?			Susan Cooper Corporate Director Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Jacqueline Davies, Head of Adult Social Care; Laura Kinsey, Head of Children's Social Care;	
Welsh Community Care Information Systems (Information Report)	Corporate Director offered an to members on how WCCIS has developed over the last few years. Members agreed to receive this at a future meeting			NA	
Early Help and Family Support	<p>Presentation provided to Corporate Parenting on the below issues.</p> <ul style="list-style-type: none"> • Detail of the process for a child coming into care - From a referral being received to a decision being made; • How is ongoing support established as well as any associated costs; • How is the step down or step up process monitored? • If individuals need support from more than one service (such as IFSS and Baby in Mind) how do services work together to monitor the individual? • Historical data to enable Members to determine if there has been any progress made; • Report to include clearer evidence of outcomes; • More examples of case studies outlining processes, challenges and outcomes achieved; • Members raised concerns regarding the freedom that schools have in the framework for teaching Personal and Social Education for preparing youngsters with Life Skills especially in Flying Start areas. Members therefore request details of what and how pupils are taught and how they monitor its effectiveness. <p><i>A report to be provided detailing position statement one year on. (May 2020)</i></p>		Corporate Director suggested 01/06/2020	Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Mark Lewis, Group Manager Integrated Working and Family Support	
ALN Reform	To receive an update on implementation on the act. <i>Bill delayed by 1 year - update report only</i>		September 2020 SOSC2 (Previously went to SOSC2 18/10/18)	Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help. Michelle Hatcher, Group Manager Inclusion and School Improvement Elizabeth Jones, Additional Learning Needs Transformation, Central South; Denise Inger, Chief Executive Director SNAP Cymru; Caroline Rawson, Assistant Chief Executive Director SNAP Cymru Specialist Officer Post 16 Education & Training.	
Empty Commercial Property	Members requested that the report include: - Members understand that the Council are concentrating on domestic housing in the first instance when implementing the Empty Property Strategy, but have requested to receive a report on plans for empty commercial property when the timing is appropriate.			Mark Shephard, Chief Executive; Zak Shell, Head of Operations - Community Services	
Mental Health Strategy	Members requested that the report include: - Members acknowledged that the Council are compiling a Mental Health strategy and recommended that the Council take into account the statistic that 95% of emergency calls received by the police after 5.00pm are in relation to mental health. - Provide details on Section 136 <i>CAMHS to lead</i>			Cllr Phil White, Cabinet Member – Social Services and Early Help; Lindsay Harvey, Corporate Director - Education and Family Support; Susan Cooper, Corporate Director, Social Services and Wellbeing; Representatives from CSP?	
Dementia Care	Members requested that this remain on the FWP to see what progress has been made since this last came to Committee in April 2019 <ul style="list-style-type: none"> • An update on plans to enable alternative options for short break beds • Members have asked for an update in relation to carrying out dementia awareness training through Corporate Training; • Facts and figures on Dementia Care through Cwm Taf. 		Corporate Director suggested 01/04/2020	Susan Cooper Corporate Director Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Jacqueline Davies, Head of Adult Social Care;	
School Governing Bodies	MSEP expressed concerns over Governor training and whether it was sufficient enough to enable School Governors to carry out their role effectively. The Panel requested that this be investigated by Scrutiny with a view to a recommendation that Governor training be reviewed and improved to make it more effective and fit for purpose. Members proposed that a job description, for example, be provided when schools advertise for Parent Governors to ensure that the right people apply for the position and understand what is expected of them. At SOSC 1 on 29 April 2019, Committee also concluded the following in relation to comments from MSEP: <ul style="list-style-type: none"> • Due to the fact that there are currently approximately 41 vacancies for School Governors, Members recommend that the promotion and advertising for these appointments are considered; • That the proposed School Governor job description also include the days of scheduled meetings to outline what commitment the post would necessitate; • Due to training sessions being cancelled due to non-attendance, Members request that the promotion of School Governor training sessions is explored; • That a selection of School Governor representatives are invited to attend the meeting to provide their views. <p><i>(see responses to this feedback)</i></p>		Corporate Director suggested Summer/Autumn Term	Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Andy Rothwell, CSC Senior Challenge Advisor; Andrew Williams, Acting Managing Director CSC Robin Davies, Group Manager Business Strategy and Performance; Dawn Davies, Principal Officer Knowledge Management and Learners Cllr T Beedle, Chair of BGA	
Post Inspection Action Plan	Post Inspection Action Plan - recommendations * Termly Report on PIAP <i>From MSEP Plasnewydd</i> Include movement of pupils Based on evidence received, the Panel requested that a scoping exercise be carried out by Scrutiny Officers to determine whether there is an item suitable for Scrutiny in relation to the movement of pupils from Welsh Schools to English schools within the County Borough.		Corporate Director proposed late September 2020	Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Michelle Hatcher, Group Manager Inclusion and School Improvement Andy Rothwell, CSC Senior Challenge Advisor; Andrew Williams, Acting Assistant Director CSC	

<p>Strategic Review of Health & Safety Responsibilities</p> <p>Page 44</p>	<p>Practice , Policy and review of reported "near misses".</p> <ul style="list-style-type: none"> - How many near misses have been reported? - How did we respond? - What lessons have been learnt? <p>With reference to a recommendation made by BREP 2018 - The Panel request that an assessment of School Crossing Patrol and possible alternatives is included in this report</p> <p>Scrutiny Chairs have agreed to carry out an 'Information Gathering' exercise, interviewing representatives from schools, governors from schools and parents to present alongside the Officer report.</p> <p>Item to include information gathered from Scrutiny Chairs Research Group</p>		<p>Wait until after scrutiny research group completed</p>	<p>Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Gary Squire, Health and Safety Manager Mark Shephard, Interim Chief Executive Hannah Castle - Secondary School Head Teacher representative Mr Jeremy Thomson - Primary school headteacher Representative</p>	
<p>Youth Offending Service</p>	<p>Report to come to scrutiny to address inspection action plan</p>			<p>Lindsay Harvey, Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Susan Cooper, Corporate Director - Social Services and Wellbeing Representatives from Heath Service and SWP</p>	
	<p>The following items for briefing sessions or pre-Council briefing</p>				
<p>Item</p>	<p>Specific Information to request</p>				
<p>Ford Engine Plant</p>	<p>The Committee discussed the possible job losses from the Ford engine plant in Bridgend and were pleased to know that the Council were readily available to support the employer and employees. Members request to revisit this topic at a future meeting when a decision has been confirmed to explore the wider implications of the closure of Ford engine plant.</p>	<p>Nov-19</p>			
<p>Social Services Commissioning Strategy</p>	<p>To include information on what work has taken place following the Social Services and Wellbeing Act population assessment.</p> <p>To also cover the following:</p> <ul style="list-style-type: none"> • Regional Annual Plan • Bridgend Social Services Commissioning Strategy 				
<p>Cwm Taf Regional Working</p>	<p>Provide an overview of working relationships with Cwm Taf. How are we undertaking regional working?</p>	<p>Apr-20</p>			
<p>Changes to Education Outcomes</p>	<p>Update on how education outcomes are now being reported based on new WG legislation</p>				